



JOB VACANCY # 001/19
Operations Manager

Date: 28th February 2019

Myint & Associates Telecommunications Ltd. (Myint & Associates Telecoms) is the information technology arm of the MPRL E&P Group of Companies and in the business unit of Data Center Service as well as other IT Managed Services. We provide a wide range of solution such as Colocations, Cloud Computing, and Virtualized Computing Services. Myint & Associates Telecommunications Limited fully owns Myint & Associates Data Center which is the first Tier III Design Certificate Data Center in Myanmar accredited by UPTIME INSTITUTE. Myint & Associates Telecommunications Ltd. is seeking applications from dynamic and highly motivated candidate for the following post:

Job Title : Operations Manager
Job Grade : 8
Duty Station : M&A Telecoms, Yangon Office
No. of Position : 1 position
Reporting to : General Manager
Submission Deadline : 15 March 2019 (until candidate identified)

Job Summary

Operations Manager is responsible for monitoring and managing the state-of-art physical infrastructure data center and strategic planner to design each new generation of our computing and network architecture. Overseeing the day to day, medium- and long-term management of data center operations of M&A Telecoms. Responsible to coach and develop a team of technical staff to meet the company objectives. Accountable person for deploy, troubleshoot & maintain all hardware and software within data center and IT related supports. Manage communications with third parties' vendors and local interest groups. Scaling as the business requires.

Job Description

Working closely with the General Manager. Your primary duties and responsibilities will include but not limited to

- Manage all software and hardware systems, ensure compliance to the data center standards.
- Administer installation and maintenance of the data center.
- Responsible for Cost efficiency, Outage management, Change management and Compliance within Data Center. Evaluating PUE at the facility to ensure site is operating efficiently
- Perform and guide all maintenance to ensure the highest level of efficiency without disruption to the business
- Respond to Operational/Maintenance issues in support of continuous Data Center operations.
- Decision making on the critical situation and analysis on all data center's activities plan.
- Review and analysis on service uptime, performance and utilization of network infrastructure.
- Coordinate with various departments and perform integration of critical systems into infrastructure.

- Coordinate with IT, enhancement and business teams and develop strategies to ensure achievement of data center capacity.
- Maintain compliance with local health & safety, Environment (i.e. HSE) standards
- Ensure adherence to all established guidelines and management practices for employees.
- Maintain expert knowledge on all business procedures associate with assets and capacity.
- Monitor all functional resources required for growth and ensure appropriate working

JOB REQUIREMENT

Education

- Bachelor's degree in Internet Technology, Management, Computer Science or Electrical / Mechanical Engineering (higher in a relevant engineering discipline is also acceptable)

Preferred Requirement

- 5+ years' experience managing production data centers (overseeing data-center infrastructure).
- Strong experience in power circuit installation and monitoring, UPS, CRAC and data center infrastructure management (DCIM) tools.
- In-depth knowledge of networking, servers, storage systems, DR/HA technologies, and Internet services

Minimum Requirement:

- Knowledge of structured cabling systems, networking and connectivity standards, and hardware installation requirements.
- Experience in colocation operations (rack & cable infrastructure), experience working with and deploying telecom and network providers, understanding on Meet-me Room concept and POP environment.
- Experience with deploying data center infrastructure management (DCIM) tools, understanding on UPS, CRAC, and MDB system
- Strong quantitative and qualitative reasoning skills
- Strong interpersonal, presentation and communication skills
- Strong organizational skills and detail oriented

Periodically, the employee may be expected to perform assigned duties and tasks not covered in this job description as well as to provide support to other departments when necessary.

The position will be based in the Yangon office but may involve occasional visits to project locations.

Interested candidate are requested to submit an application letter with CV, relevant educational certificates and at least three references to Human Resources Department at M&A Telecoms.

Address : Vantage Tower, No. 623, Pyay Road, Kamayut Township, Yangon, Myanmar.

Tel : (95-1) 230 7733 – 35

Fax : (95-1) 230 7744

Website : www.myintassociatetelecom.com

Email : hr@myintassociatetelecom.com

Please note that applications received after deadline will automatically be discarded and only short listed candidates will be contacted.