



## **JOB VACANCY # 004/20**

### **Assistant NOC Engineer**

Date: 04 August 2020

Myint & Associates Telecommunications Limited fully owns Myint & Associates Data Center which is the first Tier III Design Certificate Data Center in Myanmar accredited by UPTIME INSTITUTE. Myint & Associates Telecommunications Ltd. is seeking applications from dynamic and highly motivated candidate for the following post:

Job Title	: Assistant NOC Engineer	Job Grade	: (4)
Department	: Data Center	No. of Position	: 1 position
Reporting to	: Lead Engineer III	Probation Period	: (3) Months

#### **Job Summary**

Data Center network operations center assistant engineer / engineer is expected to perform observe and control the status and performance of system components and network facilities within data center. Engineer ensure the efficient operations and achieve uptime SLA's of our 24x7 Data Center.

#### **Job Description**

- Work with operations lead to ensure smooth operations management and enhancement of service-wide infrastructure systems and services
- Monitors end-to-end network views, service monitors, knowledge bases, and other case-based decision tools to view and interpret service alarms, apply problem isolation scripts, diagnose faults, and where possible accomplish remote restoration of service
- Review/approve Work Instructions/Login-Book procedures for Network Operations Centre/Command Centre
- Managing escalation / Clearance management role for clearance which approves and coordinates clearance releases, and supports escalated repair or restoration activities
- Able to work with Internal and External Support
- Proven ability to work well within a team environment

#### **Minimum required knowledge & experience**

##### **Education / Experience**

- Bachelor's degree of Science with Diploma in Computer Science, Computer / Electronics Engineering, Information Technology or related disciplines
- Preferred CCNA, CCNP (or) CCIE



- As a member of the NOC (Network Operations Center) team, the candidate will need to possess strong troubleshooting skills in a production environment.
- Minimum 3 years of relevant experience working in an IT support or data center operations environment and minimum 1 year of experience in Network Operations Center
- Knowledge and experience of system and network infrastructures such as LAN and WAN network technologies, server virtualization, enterprise storage area network (SAN) and backup, enterprise performance and fault monitoring tools.
- Position requires the ability to work rotating shifts to support a 24/7 NOC operations
- Knowledge and experience on ASR 9K & 1K routers, Nexus Platform Switches
- Knowledge and experience on Routing Protocols such as OSPF, EIGRP and BGP
- Knowledge and experience on Cisco Nexus Technologies such as VPC, VDC, STP & VRRP

### **Special Skills**

- Ability and desire to learn new skills
- Knowledge of Fire Alarm and Suppression System will be advantaged
- Familiar with IT Industry Standards
- Good communication skills (both written and spoken English)

Periodically, the employee may be expected to perform assigned duties and tasks not covered in this job description as well as to provide support to other departments when necessary.

Interested candidates are requested to submit an application letter with CV, relevant educational certificates and at least three references to Human Resources Department at M&A Telecoms.

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Email : [hr@myintassociatetelecom.com](mailto:hr@myintassociatetelecom.com)

Please note that applications received after deadline will automatically be discarded and only short listed candidates will be contacted.